Document Type:[1]	X Policy & Procedure	___ Process Guideline	Adopted:	11/07/2019
			Last Reviewed:	01/01/2019
	___ Plan	___ System Description	Retired:	

Revisions: 11/07/2019

Document Scope: (applies to Policy & Procedure only)

- The requirements herein apply only to the GCBH Office and its functions.
- X – The requirements herein apply, verbatim, to GCBH and its network providers[2].
- The requirements herein apply both to GCBH and its network providers[2]. Additionally, network providers must have internal documents outlining their processes for implementing the requirements, insofar as they relate to actions for which network providers are responsible.

PURPOSE: To outline how Greater Columbia Behavioral Health, LLC BH-ASO (GCBH) overpayments to providers are reported and handled.

DEFINITIONS

I. None

POLICY

A. Greater Columbia Behavioral Health, LLC (GCBH) requires a provider network to report to GCBH when it has received an overpayment within 60 calendar days after the date on which overpayment was identified, and to notify GCBH in writing of the reason for the overpayment.

PROCEDURE

1. Treatment of recoveries made by MCO, PIHP or PAHP must specify:
   - (i) The retention policies for the treatment of recoveries of all overpayments from the MCO, PIHP, or PAHP to a provider, including specifically the retention policies for the treatment of recoveries of overpayments due to fraud, waste and abuse.
   - (ii) The process, timeframes, and documentation requires for reporting and recovering all overpayments.
   - (iii) The process, timeframes, and documentation required for payment of recoveries of overpayments to the State in situations where the MCO, PIHP, or PAHP is not permitted to retain some or all of the recoveries of overpayments.
   - (iv) This provision does not apply to any amount of recovery to be retained under False Claims Act cases or through other investigations.
2. Each MCO, PIHP, or PAHP requires and has a mechanism for a network provider to report to the MCO, PIHP or PAHP when it has received an overpayment, to return the overpayment to the MCO, PIHP or PAHP within 60 calendar days after the date on which the overpayment was identified, and to notify the MCO, PIHP or PAHP in writing of the reason for the overpayment.

[1]See definitions of document types in AD100, "Development, Approval & Review of Formal GCBH Documents"

[2]"Network Provider" – An organization with which GCBH is contracted for the provision of direct services.

(i) Each MCO, PIHP or PAHP must report annually to the GCBH on their recoveries of overpayments.

APPROVAL

Karen Richardson

Karen Richardson or Sindi Saunders, Co-Directors

11/07/2019

Date