

# Greater Columbia Behavioral Health LLC- ASO

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## Clinical Crisis Monitoring

2019 Monitoring of Agency Clinical Charts

_____ Agency Name	_____ Notes:
_____ Review Date	_____
_____ Reviewer Name(s)	_____
_____ Staff/Clinician/Supervisor Name	_____
_____ Agency Staff Present During Review	_____



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#	Clinical Crisis Record	Score		Comments
1	Does the crisis record include a brief summary of each crisis service encounter including date, time, location, and duration of the encounter?	 no	 yes	WAC 246-341-0900 (4)(a)
2	Does the crisis record include documentation of the time elapsed from the initial contact to the face-to-face crisis response to demonstrate prompt and timely response or documentation of the basis for the decision not to respond in person?	 no	 yes	WAC 246-341-0910 (13)(e) & WAC 246-341-0910 (13)(f)(i)
3	Does the crisis record include the source of the referral or identity of the caller and the nature of the crisis?	 no	 yes	WAC 246-341-0910 (13)(b-c)
4	Does the crisis record include the names of participants in the crisis intervention (i.e. family members, significant others, other relevant treatment providers, etc.)?	 no	 yes	WAC 246-341-0900 (4)(b)
5	Does the crisis record document whether the individual in crisis has a crisis plan and attempts to obtain a copy?	 no	 yes	WAC 246-341-0910 (13)(d)
6	Does the crisis record document the outcome, including a follow-up plan, including any contacts made and any referrals for services, including emergency medical services?	 no	 yes	WAC 246-341-0900 (4)(c) & WAC 246-341-0910 (13)(f)(ii-iii)
7	Does it appear that the crisis services were provided in a setting that provides for the safety of the individual and agency staff?	 no	 yes	WAC 246-341-0900 (5)(c)
8	Does the record demonstrate that the crisis was resolved in the least restrictive manner possible?	 no	 yes	WAC 246-341-0910 (6)
9	Were face to face crisis outreach services provided by a Mental Health Professional (MHP), or a mental health provider under the supervision of a MHP with documented training in crisis response?	 no	 yes	WAC 246-341-0910 (2)

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10	Is there evidence in the record that services were provided within the community whenever appropriate (i.e. location code in record or documentation of reason service was provided in a specific location, such as walk-in crisis, etc.)?	 no	 yes	WAC 246-341-0900 DCR Protocols
11	A risk assessment addressing potential harm to self and others is completed and addressed as necessary.	 no	 yes	GCBH-ASO Practice Guidelines
12	There is evidence in the clinical record that the individual's cultural, ethnic, linguistic, disability, or age related needs were addressed (i.e. specialist consults, interpreter services, auxiliary aids, treatment goals or interventions tailored to the individual's culture, ethnicity, spiritual beliefs, traditions, language, age or disability, etc.).	 no	 yes	HCA GCBH-ASO Contract Requirement for Provider Monitoring

