

Integrated Managed Care Service Encounter Reporting Instructions (SERI) –

Interim Guidance 1-9-2020, Corrections 1-23-2020 in Red Font Updates 3-19-2020 yellow highlight

The following guidance applies to the Service Encounter Reporting Instructions (SERI) issued for July 1, 2019 (https://www.hca.wa.gov/assets/billers-and-providers/SERI_v2019-1EffectiveJuly1_2019.pdf).

HCA requests that Managed Care Organizations and Behavioral Health – Administrative Service Organizations adopt the following changes in CPT codes effective **no later than 4/1/2020**. These changes will be formally added to the next release of the SERI guide, anticipated to be released in late January with expectation that any additional changes to the SERI be implemented within 90 days from the release date.

Effective no later than 3/1/2020, the following CPT codes are retired and replaced in the Outpatient Treatment modality section for Substance Use Services on page 100-101 of the current SERI:

Former Code/Description	Replacement Codes (***Note Add On Codes for additional duration***)
96153 Behavioral Health Intervention with group, 2 or more, face to face, per 15 minutes Unit (1=15 minutes; 1 or more)	96164 for first 30 minutes Unit (1=30 minutes)
	96165 for each additional 15 minutes Unit (1=15 minutes; 1 or more)
96154 Behavioral Health Intervention, with family and patient, face to face, per 15 minutes Unit (1=15 minutes; 1 or more)	96167 for first 30 minutes Unit (1=30 minutes)
	96168 for each additional 15 minutes Unit (1=15 minutes; 1 or more)
96155 Behavioral Health Intervention with family and no patient, face to face, per 15 minutes Unit (1=15 minutes; 1 or more)	96170 for first 30 minutes Unit (1=30 minutes)
	96171 for each additional 15 minutes Unit (1=15 minutes; 1 or more)

The coding grids under the Outpatient Treatment Modality section for Substance Use Services (currently on page 101 of the SERI) will appear as follows in the next SERI:

Code	CPT/HCPCS Definition	UN / MJ	Mod	Provider Type	Service Criteria
H0004	Behav. Hlth Cnslng and thrpy, per 15 mins	UN (1=15 mins; 1 or more)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Requires 10 minutes minimum to report first unit
96164	Behav. Hlth Intrvtn. w/ grp (2 or more) face to face, first 30 minutes	UN (1=30 mins)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Do not report for less than 16 minutes of service
96165+	Behav. Hlth Intrvtn. w/ grp (2 or more), face-to-face; each additional 15 minutes (List separately in addition to code for primary service)	UN (1=15 mins; 1 or more)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Requires 8 minutes minimum to report unit <i>NCCI MUE edits do not apply</i>

“+” Indicates an Add-On Code to be reported with primary service/base code

96167	Behav. Hlth Intrvtn. w/ fam. & pt. face to face, first 30 minutes	UN (1=30 mins)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Do not report for less than 16 minutes of service
96168+	Behav. Hlth Intrvtn. w/ fam. & pt. face to face, each additional 15 minutes (List separately in addition to code for primary service)	UN (1=15 mins; 1 or more)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Requires 8 minutes minimum to report unit
96170	Behav.Hlth. Intrvtn. w/ fam; no pt, face to face, first 30 minutes	UN (1=30 mins)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Do not report for less than 16 minutes of service
96171+	Behav.Hlth. Intrvtn. w/ fam; no pt, face to face, each additional 15 minutes (List separately in addition to code for primary service)	UN (1=15 mins; 1 or more)	GT HD HH HZ U5 U6	101YA0400X - Chemical Dependency Professional (CDP) 101Y99995L - Chemical Dependency Professional Trainee	Requires 8 minutes minimum to report unit

“+” Indicates an Add-On Code to be reported **only** with primary service/base code

**Addition – As indicated in the SERI interim guidance dated 6-2-19:
Effective 7/1/19 Modifier XE was added to the Procedure Modifier index page:**

XE modifier is used to denote a separate encounter and as a service that is distinct because it occurred during a separate encounter.

Explanation for use: to report an encounter when that encounter was with the same provider, on the same day, for the same modality code and that code is a not an E&M code (use 25 for E&M codes per current SERI guide).

(Note: originally it was proposed to use the modifier 59 for this activity. After further discussion this is where we settled.)

There is a duplicate edit that does not allow the XE modifier to be used on the 3rd claim and any additional claims after that. To avoid denials and to bill for services when the service (same code) is provided more than once a day, modifiers available are:

- XE, to be used once;
- additionally you can use **once each:**
 - UF- services provided in the morning,
 - UG services provided in the afternoon,
 - UH services provided in the evening,
 - UJ services provided at night

SERI Questions? Please email HCA MC Programs hcamcprograms@hca.wa.gov